



PNGRB EXCELLENCE AWARDS 2026

EVALUATION CRITERIA

Entity-wise Award: Entity with Highest CBG Blending in CGD

Evaluation Criteria

Sr No	Criteria	Weightage
1	CBG Sales (Blending) / Total Sales for all authorized GAs (PNG (D) +CNG (T))	100
	Total	100

CBG & PNG (D)+ CNG (T) sales data for the period FY 2025-26 to be considered for evaluation.

Entity-wise Award: Entity with best IT & Digital Excellence in CGD

Evaluation Criteria

Sr No	Criteria	Weightage
1	Number of instances of failure to submit CGD data (E1 to E4) on PNGRB's e-portal within the stipulated timeline during the FY	10
	Number of instances of correction in CGD data on PNGRB's e-portal.	15
	Number of instances of failure to submit PNG/CNG price including full price break-up on PNGRB's e-portal within the stipulated timeline during the FY	10
2	Number of smart meters per unit of billed connections at the end of FY	10
	Digitalization initiatives undertaken: Use of Artificial Intelligence / IOT in monitoring and prevention of leakages in the pipelines, loss of product / damage to pipeline due to 3rd party intrusion, improving the reliability of the critical rotary equipment	10
	Mobile Application developed with enhanced features and Functionalities available in the app	10
	Number of Automated Meter Reading/smart metering per unit of billed Commercial & Industrial connections at the end of FY	10
	% of CGD Pipeline with GIS mapping	10
3	All Project Milestones being monitored through Real-Time Project Management Systems	5
	Number of CNG Stations connected through SCADA of the above	10
Total		100
IT & Digital Excellence data for the period from FY 2023-24, FY 2024-25 and FY 2025-26 to be considered for evaluation		

Entity-wise Award: Leader in Sustainability in CGD		
Evaluation Criteria		
Sr No	Criteria	Weightage
1	Leak and Losses	30
2	Compendium Case Studies on Sustainability (FY 2025-26)	5
3	Energy Management	
3 a)	Renewable Electricity Share	10
3 b)	% Energy Intensity Reduction (YoY)	10
4	GHG Emissions	10
5	Water Management	10
6	Waste Management	10
7	Green Initiatives & Innovation	
a)	% Achievement in CBG Blending	10
b)	% Increase in Installed Solar Capacity (YoY)	5
Total		100
Sustainability data for the period from FY 2023-24, FY 2024-25 and FY 2025-26 to be considered for evaluation		

GA-wise Award: Overall Performance in CGD		
Evaluation Criteria		
Sr No	Criteria	Weightage
1	Segment wise CGD Performance	40
2	Customer Centric Services	15
3	Health, Safety, Security and Environment (HSSE) & Mandatory Compliances	20
4	Technological Innovations/Initiatives (Green / Emission Control/Other) / Best Practices	10
5	Sustainability Parameters	5
6	Financial Parameters	10
Total		100
CGD data for the period from FY 2023-24, FY 2024-25 and FY 2025-26 to be considered for evaluation.		

GA-wise Award: HSSE Excellence in CGD		
Evaluation Criteria		
Sr No	Criteria	Weightage
1	Fatal Accidents rate [Number of fatalities x 10,00,00,000]/ [Total hours worked in the FY] (Total hours include hours worked by regular and contract employees)	20
2	Total No of Major* Incidents reported other than Fatalities (*As defined under Clause 23 of The Petroleum and Natural Gas Regulatory Board (Codes of Practices for Emergency Response and Disaster Management Plan (ERDMP)) Regulations)	15
3	Total No of Minor Incidents (other than Major)reported during the FY	10
4	Total No of Near Misses reported during the FY	10
5	Total T4S audit and IMS Recommendations implemented	17.5
6	Total ERDMP Recommendations implemented	17.5
7	Notices issued for non compliance by PNGRB, CPCB, PESO, Factory Inspector, NGT, SBPCB, etc, if any. Compliance status of the above notices.(Brief description of notices received and their compliance status to be provided in the below table)	10
Total		100
Data for the period from FY 2023-24, FY 2024-25 and FY 2025-26 to be considered for evaluation. If any fatality is reported by an entity during a particular year, 0 marks shall be awarded for that year.		

GA-wise Award: Customer Care & Service Delivery in CGD

Evaluation Criteria

Sr No	Criteria	Weightage
1	Consumer Safety and Insurance Framework	15
2	Billing Transparency & Standardisation	15
3 (a)	Consumer Satisfaction Survey (CSS) / Feedback Mechanism [Applicable path: 3(a) OR 3(b)]	15
3 (b)	For GAs Not Covered under PNGRB CSS in 2025-26	
4	Grievance Redressal Framework and Accessibility	25
5	Consumer Awareness and Engagement	10
6	Digital Accessibility & Transparency	10
7	Operational Service Quality	10
Total		100

Consumer data for FY 2025-26 to be considered for evaluation.

GA-wise Award: Best Performing GA during National PNG Drive 2.0 in CGD		
Evaluation Criteria		
Sr No	Criteria	Weightage
1	% PNG D Registration Achievement Vs Target	10
2	% PNG D Connection Connected Achievement Vs Target	25
3	% PNG D Conversion from Connected to Billed Connection Achievement Vs Target	50
4	% PNG Industrial Connection Achievement Vs Target (if applicable)	5
5	% PNG Commercial Connection Achievement Vs Target	10
Total		100
PNG Drive 2.0 data from 1 st January 2026 to 30 th June 2026 to be considered for evaluation.		

Pipeline-wise Award: Gas Transporter of the Year in NGPL

Evaluation Criteria

Sr No	Criteria	Weightage
1	Pipeline Integrity	25
2	Operational Integrity	25
3	Sustainability	15
4	Health, Safety, Security and Environment (HSSE) & Mandatory Compliances	25
5	Technological Innovations/Initiatives (Green / Emission Control/Other) / Best Practices	10
Total		100
1. P/L length from 100 to 1000 Km, 2. P/L length more than 1000 Km		

Pipeline-wise Award: HSSE Excellence in NGPL

Evaluation Criteria

Sr No	Criteria	Weightage
1	Operational Integrity	50
2	Health, Safety, Security and Environment (HSSE) & Mandatory Compliances	50
Total		100
1. P/L length from 100 to 1000 Km, 2. P/L length more than 1000 Km		

Pipeline-wise Award: Petroleum Product Transporter of the Year in PPPL

Evaluation Criteria

Sr No	Criteria	Weightage
1	Pipeline Integrity	25
2	Operational Integrity	25
3	Sustainability	15
4	Health, Safety, Security and Environment (HSSE) & Mandatory Compliances	25
5	Technological Innovations/Initiatives (Green / Emission Control/Other) / Best Practices	10
Total		100
1. All PPPL (except LPG), 2. LPG P/Ls		

Pipeline-wise Award: HSSE Excellence in PPPL

Evaluation Criteria

Sr No	Criteria	Weightage
1	Operational Integrity	50
2	Health, Safety, Security and Environment (HSSE) & Mandatory Compliances	50
Total		100
1. All PPPL (except LPG), 2. LPG P/Ls		